

ABBEY MEDICAL CENTRE- TELEPHONE CALL STATISTICS – MAY 2023

Gamma														SIGN OUT
INTERVAL ▲	OVRFD OFF	IN ABND	IN ANS	IN	OUT ANS	OUT	MAX WAIT	AVG WAIT	AVG IN ANS	AVG ABND	% SVC	AVG RNG (OUT)	TOT TLK	AVG TLK
05/2023	14118	1184	3435	18737	3485	4440	00:31:57	00:00:38	00:03:05	00:01:10	5.3%	00:00:13	201:33:28	00:01:44
	14118	1184	3435	18737	3485	4440	00:31:57	00:00:38	00:03:05	00:01:10	5.3%	00:00:13	201:33:28	00:01:44

[Wallboard](#)
[Extension / Device Report](#)
[Call Centre Performance Weekly](#)
[Call Centre Performance Monthly](#)
[Active Calls](#)
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[Dashboard](#)
OFF